

# FEEDBACK FROM PAST ATTENDEES OF BEI PUBLIC TRAININGS ONLY

*These are the Feedback in terms of survey and comments collected from public workshops only conducted from 2010 to date. Most in-house trainings have had the feedback surveys conducted and collected at end of the workshops and were not extended to Trainer / Facilitator.*

*We too enjoyed each and every training workshops that we conducted. We learned from attendees too, and thanks for sharing their experiences at the workshops.*

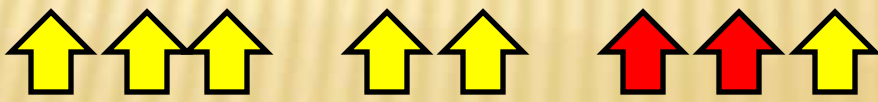
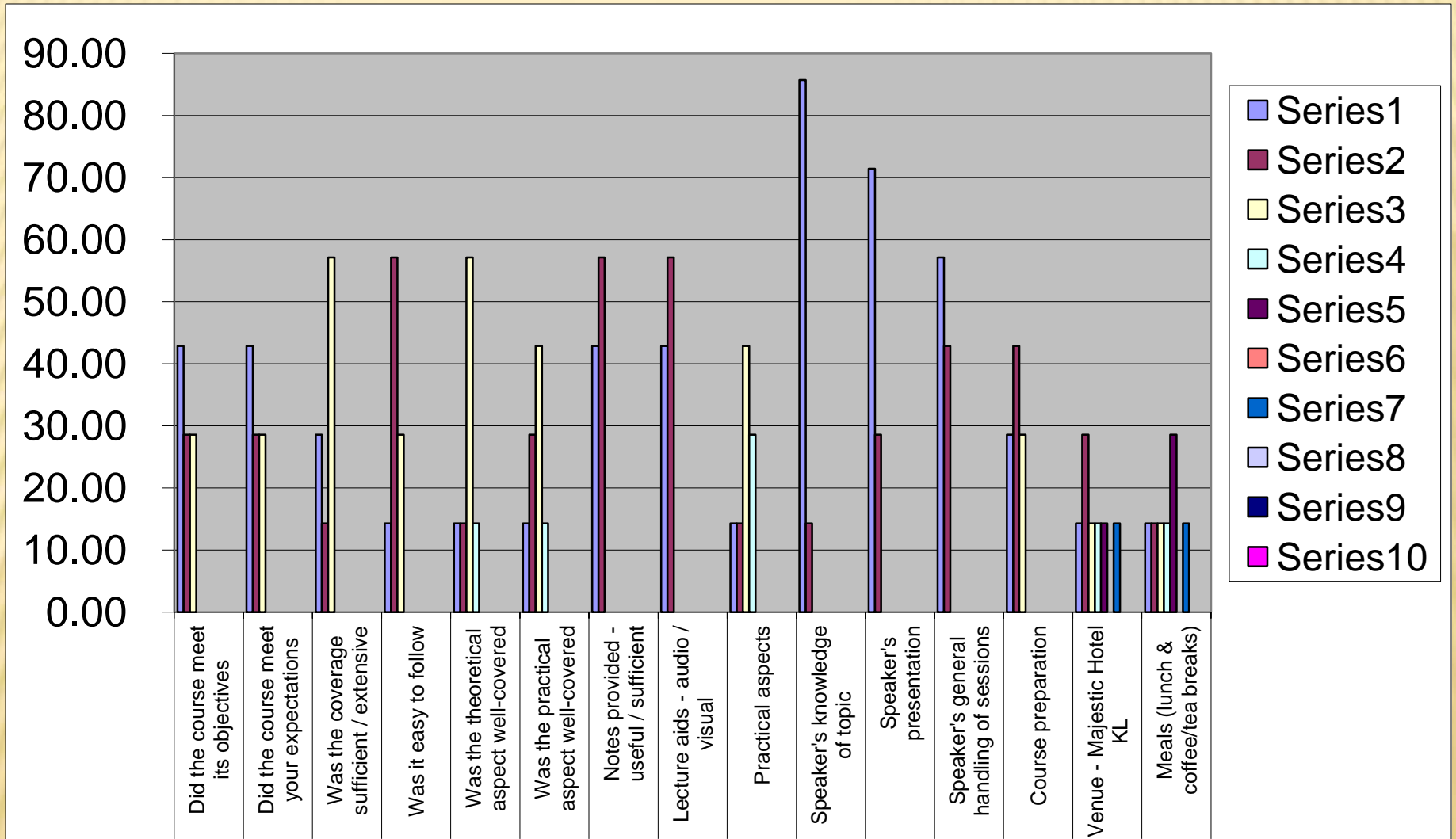
*We would like to thank specially these past attendees for their invaluable feedback which are the source for improving our trainings. However, we still welcome past workshop attendees' comments especially on improvements needed in our trainings, so please do drop off the comments to: [enquiry@althea.com.my](mailto:enquiry@althea.com.my) or at LinkedIn <http://my.linkedin.com/in/altheamsgh> or at Facebook <http://www.facebook.com/AltheaServices> provide the comments personally at our Appreciation / Gratitude Short Talks (Free Admissions) held annually.*



## 2-DAY PUBLIC WORKSHOP ON "Right Hires with BEHAVIOURAL EVENT INTERVIEWS"

### FEEDBACK FROM ATTENDEES

	Excellent										TOTAL	Percentile in top range 8-10	
	(in %)	10	9	8	7	6	5	4	3	2			1
1.1 Did the course meet its objectives	42.86	28.57	28.57	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	100.00
1.2 Did the course meet your expectations	42.86	28.57	28.57	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	100.00
2.1 Was the coverage sufficient / extensive	28.57	14.29	57.14	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	100.00
2.2 Was it easy to follow	14.29	57.14	28.57	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	100.00
2.3 Was the theoretical aspect well-covered	14.29	14.29	57.14	14.29	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	85.71
2.4 Was the practical aspect well-covered	14.29	28.57	42.86	14.29	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	85.71
3.1 Notes provided - useful / sufficient	42.86	57.14	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	100.00
3.2 Lecture aids - audio / visual	42.86	57.14	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	100.00
3.3 Practical aspects	14.29	14.29	42.86	28.57	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	71.43
4.1 Speaker's knowledge of topic	85.71	14.29	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	100.00
4.2 Speaker's presentation	71.43	28.57	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	100.00
4.3 Speaker's general handling of sessions	57.14	42.86	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	100.00
5.1 Course preparation	28.57	42.86	28.57	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	100.00
5.2 Venue – Majestic Hotel Kuala Lumpur	14.29	28.57	14.29	14.29	14.29	0.00	14.29	0.00	0.00	0.00	0.00	100.00	57.14
5.3 Meals (lunch & coffee/tea breaks)	14.29	14.29	14.29	14.29	28.57	0.00	14.29	0.00	0.00	0.00	0.00	100.00	42.86



4-5 June 2014 – Majestic Hotel, Kuala Lumpur

# REMARKS FROM FEEDBACK

EASY TO FOLLOW: sometimes slides are too fast. PRACTICAL ASPECT WELL COVERED: suggest have time for mock interview & to review it. CONTENT: sometimes not enough time to write notes from slides. TO BE MORE INTERESTING: more team discussion / sharing / role play. OVERALL: excellent workshop! Hotel a bit too far. Need to travel by train a bit bothersome.

OVERALL: Excellent

W'SHOP SUBJECT: Techniques learnt W'SHOP CONTENT: additional information provided W'SHOP METHODOLOGY: all used effectively TO BE MORE INTERESTING: master in the subject matter & related topic OVERALL: facilitator prepared workshop and able to interact with participants freely. Course subjective presented fully.

WSHOP METHODOLOGY: Need more time for mock interview. OVERALL: Good

WSHOP METHODOLOGY: Need more mock up / role play. OVERALL: Good & thank you.

OVERALL: useful to hire right

# REMARKS FROM CONTENTS RECALL

This has been one of the best workshop I've attended! The learning points that I've gained would really help me in my role in recruitment. I've finally learn how to review CVs, do situation, conduct a structural interview, ask BEI & probing questions & end interview well.

Very helpful to guide me move a step forward into HR process of interviewing.

Use of slides pack, sound & video clips. Room seating arrangement suit the participants. Facilitator interacted with participants.

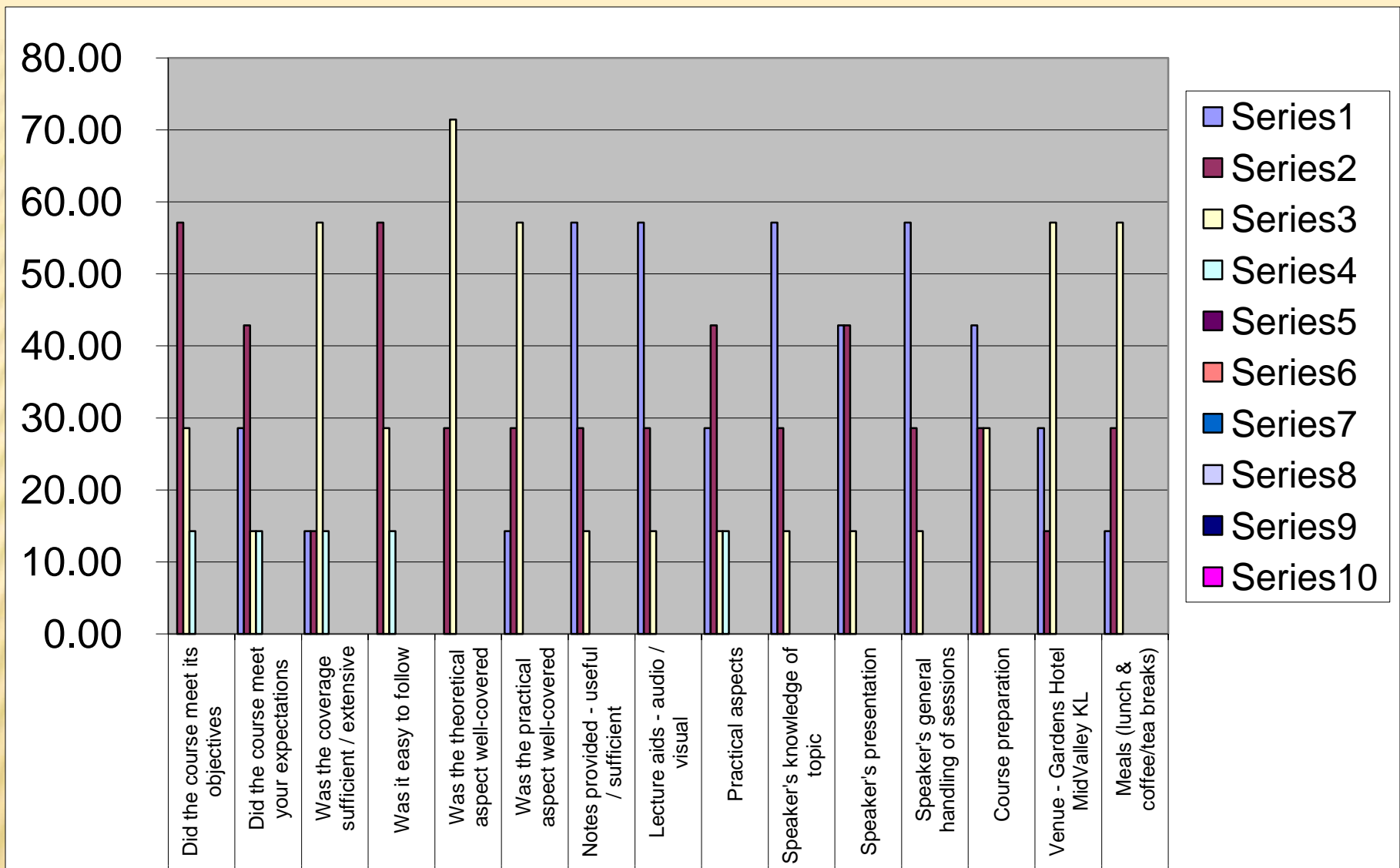
Overall good. Need to allocate more time for interview role play.

1) Fun & interesting. It gives an added understanding of how to review hiring managers' interview techniques. (2) It shows me what I need to do to match the JDs & CVs with the right competencies & scoring it.

Very useful & can implement in my workplace.

**2-DAY PUBLIC WORKSHOP ON "Talent Selection with BEHAVIOURAL EVENT INTERVIEWS"  
FEEDBACK FROM ATTENDEES**

	Excellent					Poor					TOTAL	Percentile in top range 8-10	
	(in %)	10	9	8	7	6	5	4	3	2			1
1.1 Did the course meet its objectives	0.00	<b>57.14</b>	28.57	14.29	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>85.71</b>
1.2 Did the course meet your expectations	28.57	<b>42.86</b>	14.29	14.29	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>85.71</b>
2.1 Was the coverage sufficient / extensive	14.29	14.29	<b>57.14</b>	14.29	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>85.71</b>
2.2 Was it easy to follow	0.00	<b>57.14</b>	28.57	14.29	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>85.71</b>
2.3 Was the theoretical aspect well-covered	0.00	28.57	<b>71.43</b>	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>100.00</b>
2.4 Was the practical aspect well-covered	14.29	28.57	<b>57.14</b>	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>100.00</b>
3.1 Notes provided - useful / sufficient	<b>57.14</b>	28.57	14.29	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>100.00</b>
3.2 Lecture aids - audio / visual	<b>57.14</b>	28.57	14.29	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>100.00</b>
3.3 Practical aspects	28.57	<b>42.86</b>	14.29	14.29	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>85.71</b>
4.1 Speaker's knowledge of topic	<b>57.14</b>	28.57	14.29	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>100.00</b>
4.2 Speaker's presentation	<b>42.86</b>	<b>42.86</b>	14.29	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>100.00</b>
4.3 Speaker's general handling of sessions	<b>57.14</b>	28.57	14.29	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>100.00</b>
5.1 Course preparation	<b>42.86</b>	28.57	28.57	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>100.00</b>
5.2 Venue - Gardens Hotel MidValley KL	28.57	14.29	<b>57.14</b>	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>100.00</b>
5.3 Meals (lunch & coffee/tea breaks)	14.29	28.57	<b>57.14</b>	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>100.00</b>



11-12 Dec 2013 – The Gardens Hotel Mid Valley KL

# REMARKS FROM FEEDBACK

WORKSHOP SUBJECT: CAN LEARN ABOUT BEI & THE PROPER WAY TO HANDLE THE INTERVIEW. TWO DAYS ARE NOT ENOUGH TO COVER THE SUBJECT. FACILITATION: MORE ROLE PLAY & VIDEO. OVERALL REMARKS: GOOD!!

FACILITATION: 2 DAYS SEEMS A BIT TOO SHORT (CRASH COURSE NOT ADVISED) OVERALL REMARKS: AN EYE OPENING EXPERIENCE.

OVERALL REMARKS: BENEFIT AS IMPROVE MY KNOWLEDGE AND INTERVIEWING SKILLS.

LECTURE AID: SHOULD USE TIGER PLAYER. OVERALL REMARKS: EVERY HR RECRUITER SHOULD ATTEND THIS TRAINING TO IMPROVE THEIR INTERVIEW SKILLS & UNDERSTAND WHY WE ASK INTERVIEW QUESTION.

FACILITATION: SHOULD INVOLVE MORE MOVEMENT. OVERALL REMARKS: IT WAS A VERY INFORMATIVE COURSE.

WORKSHOP SUBJECT: NEED MORE THAN 2 DAYS TO REALLY UNDERSTAND THE CONCEPT. PRACTICAL ASPECT WELL-COVERED: NEED MORE PRACTICE. OVERALL REMARKS: I WOULD PROPOSE TO MY MANAGEMENT TO SEND HEADS OF DEPT TO THIS WORKSHOP FOR PERFORMANCE APPRAISAL PURPOSE.

# REMARKS FROM CONTENTS RECALL

GOOD - BENEFIT FROM IT & WILL PRACTISE BEI MOVING FORWARD.

GOOD TRAINING. THANKS.

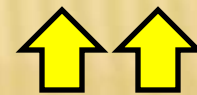
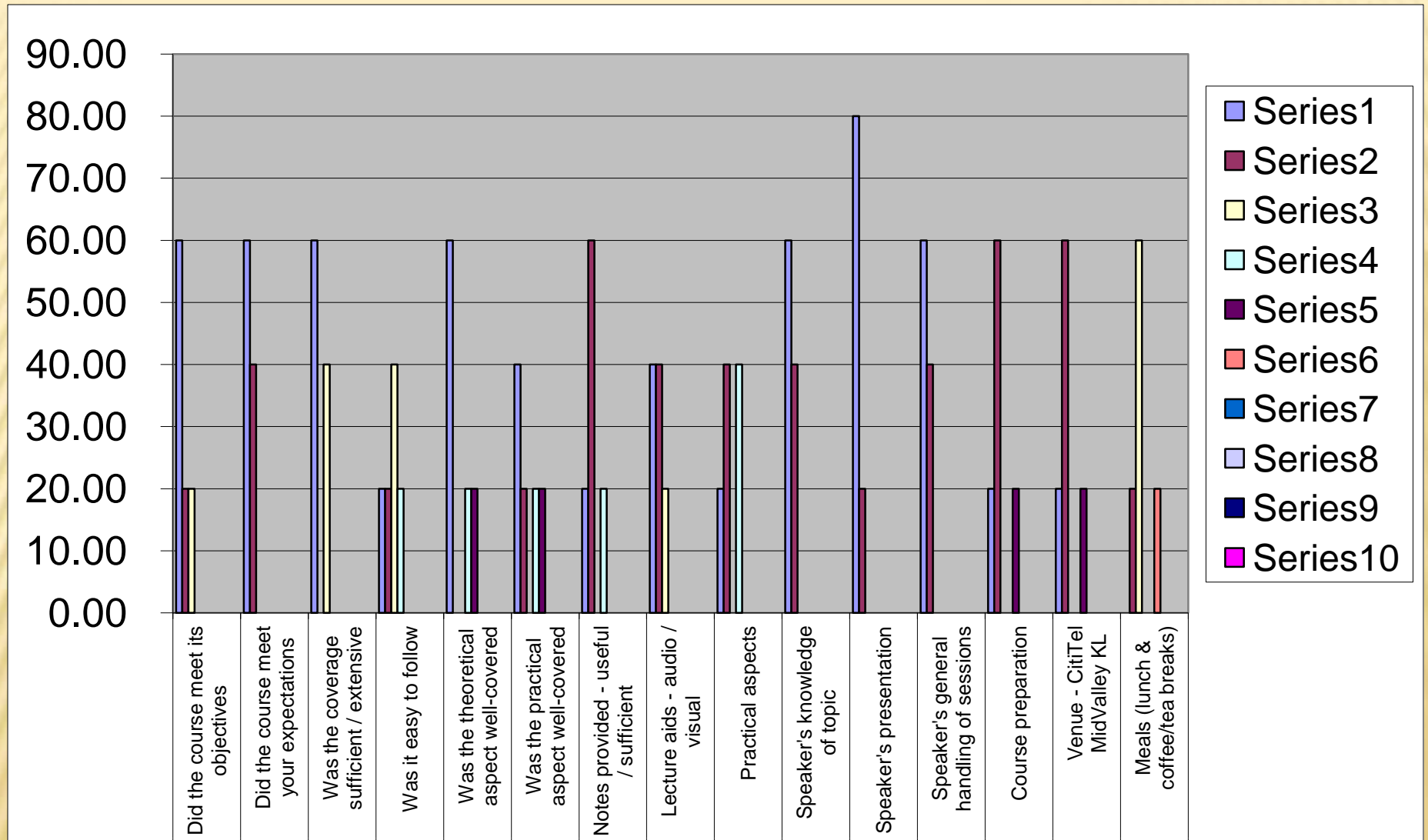
THIS IS AN INTERESTING & INFORMATIVE WORKSHOP, SO MANY THINGS NEED TO BE LEARNED, SHARED & PRACTISED. THUS, TO HAVE IT FOR 2 DAYS IS NOT ENOUGH.

## 2-DAY PUBLIC WORKSHOP ON "BEHAVIOURAL EVENT INTERVIEWS"

### FEEDBACK FROM ATTENDEES

	Excellent										TOTAL	Percentile in top range 8- 10	
	(in %)	10	9	8	7	6	5	4	3	2			Poor
1.1 Did the course meet its objectives	33.33	<b>50.00</b>	16.67	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>100.00</b>
1.2 Did the course meet your expectations	16.67	<b>50.00</b>	33.33	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>100.00</b>
2.1 Was the coverage sufficient / extensive	<b>33.33</b>	<b>33.33</b>	<b>33.33</b>	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>100.00</b>
2.2 Was it easy to follow	<b>33.33</b>	16.67	<b>33.33</b>	16.67	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>83.33</b>
2.3 Was the theoretical aspect well-covered	33.33	<b>50.00</b>	0.00	16.67	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>83.33</b>
2.4 Was the practical aspect well-covered	16.67	<b>50.00</b>	33.33	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>100.00</b>
3.1 Notes provided - useful / sufficient	<b>66.67</b>	16.67	16.67	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>100.00</b>
3.2 Lecture aids - audio / visual	<b>66.67</b>	16.67	0.00	16.67	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>83.33</b>
3.3 Practical aspects	<b>66.67</b>	16.67	16.67	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>100.00</b>
4.1 Speaker's knowledge of topic	<b>66.67</b>	33.33	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>100.00</b>
4.2 Speaker's presentation	<b>66.67</b>	16.67	16.67	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>100.00</b>
4.3 Speaker's general handling of sessions	<b>50.00</b>	16.67	33.33	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>100.00</b>
5.1 Course preparation	<b>33.33</b>	<b>33.33</b>	<b>33.33</b>	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>100.00</b>
5.2 Venue - The Gardens MidValley KL	<b>50.00</b>	16.67	33.33	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>100.00</b>
5.3 Meals (lunch & coffee/tea breaks)	<b>50.00</b>	16.67	33.33	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>100.00</b>





# REMARKS FROM FEEDBACK

WSHOP SUBJ: Understand more about behavioural event interviews. WSHOP CONTENT: Covered & I need to practise more. METHODOLOGY: Good enough. OVERALL: Good session to understand BEI.

WSHOP CONTENT: Overall it exceed expectation, but if have more practise opportunity (more mock interview is better). SPEAKER: 2 days is not enough. More practice should be more effective.

WSHOP OBJECTIVES: Touched on all topics. EXPECTATIONS: Hope for more examples. PRACTICAL ASPECT: Pointed out what to do. OVERALL: Really enjoyed it and it was a good first professional experience for me!

NOTES PROVIDED: Can we have some details on slides that were omitted.

OVERALL: Satisfied.

OVERALL: Small group but comfortable enough for practice session.

# REMARKS FROM CONTENTS RECALL

Excellent. I have the clear picture on BEI.

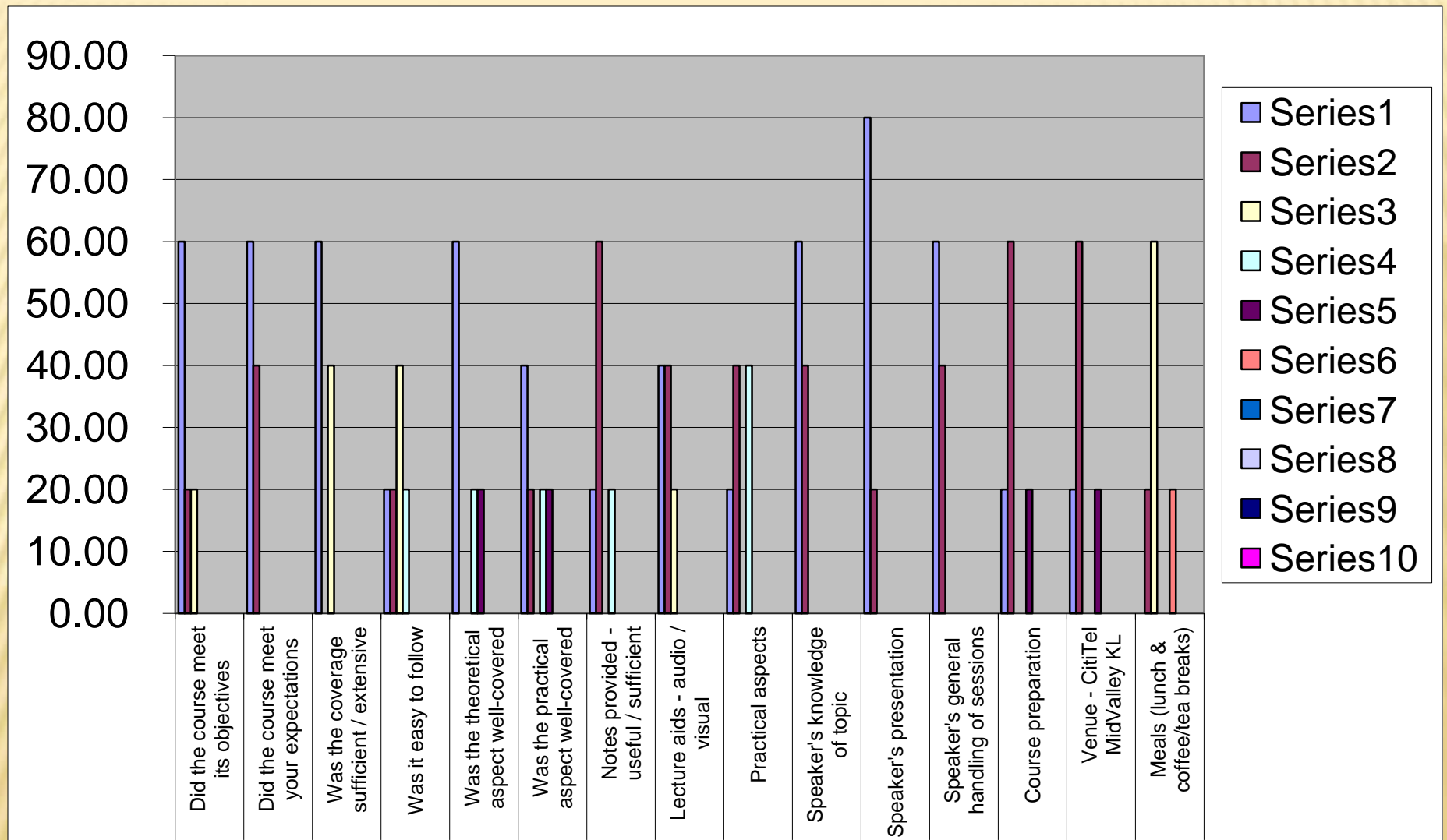
Better time management. More visuals & less text on presentation slides. Good mock interviews and feedback. Good sharing on experiences by Althea.

Satisfied

## 2-DAY PUBLIC WORKSHOP ON "BEHAVIOURAL EVENT INTERVIEWS"

### FEEDBACK FROM ATTENDEES

	Excellent										TOTAL	Percentile in top range 8- 10	
	(in %)	10	9	8	7	6	5	4	3	2			1
1.1 Did the course meet its objectives	60.00	20.00	20.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	100.00
1.2 Did the course meet your expectations	60.00	40.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	100.00
2.1 Was the coverage sufficient / extensive	60.00	0.00	40.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	100.00
2.2 Was it easy to follow	20.00	20.00	40.00	20.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	80.00
2.3 Was the theoretical aspect well-covered	60.00	0.00	0.00	20.00	20.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	60.00
2.4 Was the practical aspect well-covered	40.00	20.00	0.00	20.00	20.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	60.00
3.1 Notes provided - useful / sufficient	20.00	60.00	0.00	20.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	80.00
3.2 Lecture aids - audio / visual	40.00	40.00	20.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	100.00
3.3 Practical aspects	20.00	40.00	0.00	40.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	60.00
4.1 Speaker's knowledge of topic	60.00	40.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	100.00
4.2 Speaker's presentation	80.00	20.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	100.00
4.3 Speaker's general handling of sessions	60.00	40.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	100.00
5.1 Course preparation	20.00	60.00	0.00	0.00	20.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	80.00
5.2 Venue - CitiTel MidValley KL	20.00	60.00	0.00	0.00	20.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	80.00
5.3 Meals (lunch & coffee/tea breaks)	0.00	20.00	60.00	0.00	0.00	20.00	0.00	0.00	0.00	0.00	0.00	100.00	80.00



12-13 June 2012 – CitiTel Mid Valley KL

# REMARKS FROM FEEDBACK

WSHOP COVERAGE: More than sufficient. EASY TO FOLLOW: just need practice. NOTES PROVIDED: very good. AV AIDS: Clear Understanding. WSHOP PREPARATION: very well prepared. VENUE: convenient. MEALS: simple but good enough. OVERALL: Very good & fruitful training I ever attended. Very objective & output a lot of examples & role plays which very helpful on practical situations.

WSHOP METHODOLOGY: Notes provided are good but maybe you can consider shorter notes - more diagrams to depict the conclusion. SPEAKER: Interactive games, e.g. spot liar game. OVERALL: Keep up the good work Althea!

WSHOP SUBJECT: It well summarised the importance of BEI Technique. AV AIDS: Video display is attention grabber. SPEAKER: More practical training. Role Play. WSHOP PREPARATION: The set up could be improved. OVERALL: This been a 4-day course squeezed into 2-day. I think Althea has been doing well in conveying how important BEI is in getting the right fit for the company.

EASY TO FOLLOW: with all the examples. THEREOTICAL ASPECT: It's good to have chart / drawings. PRACTICAL ASPECT: It can be better if more time is given. SPEAKER: After each theory, good to have role play if time is sufficient. OVERALL: Have a big picture of what BEI is about. Understand my weakness in interviewing (using leading questions).

WSHOP OBJECTIVE: BEI is not easy to grasp. MEET EXPECTATIONS: Very good refresher. WSHOP SUBJECT: Deepened my understanding of BEI technique. WSHOP CONTENT: Better to have more time for mock interviews. NOTES: Very useful. AV AIDS: Clearer a/v will help. PRACTICAL ASPECT: Good to have more exercises. WSHOP METHODOLOGY: More practice is needed. SPEAKER: Althea is a very engaging lecturer & highly experienced. Better quality audio visuals will enhance further. WSHOP PREPARATION: very well prepared. VENUE: convenient. MEALS: better than average. OVERALL: Very good learning experience.

# REMARKS FROM CONTENTS RECALL

This training given me a lot of information, need practises & refer to your examples. Definitely need your guidance and advice soonest when use it practical situations.

Informative & lively class. Althea provides very good life experiences & scenarios to further match with statements provided. Althea has the 'MIDAS' touch - gold answers to all questions & worries in the recruitment line.

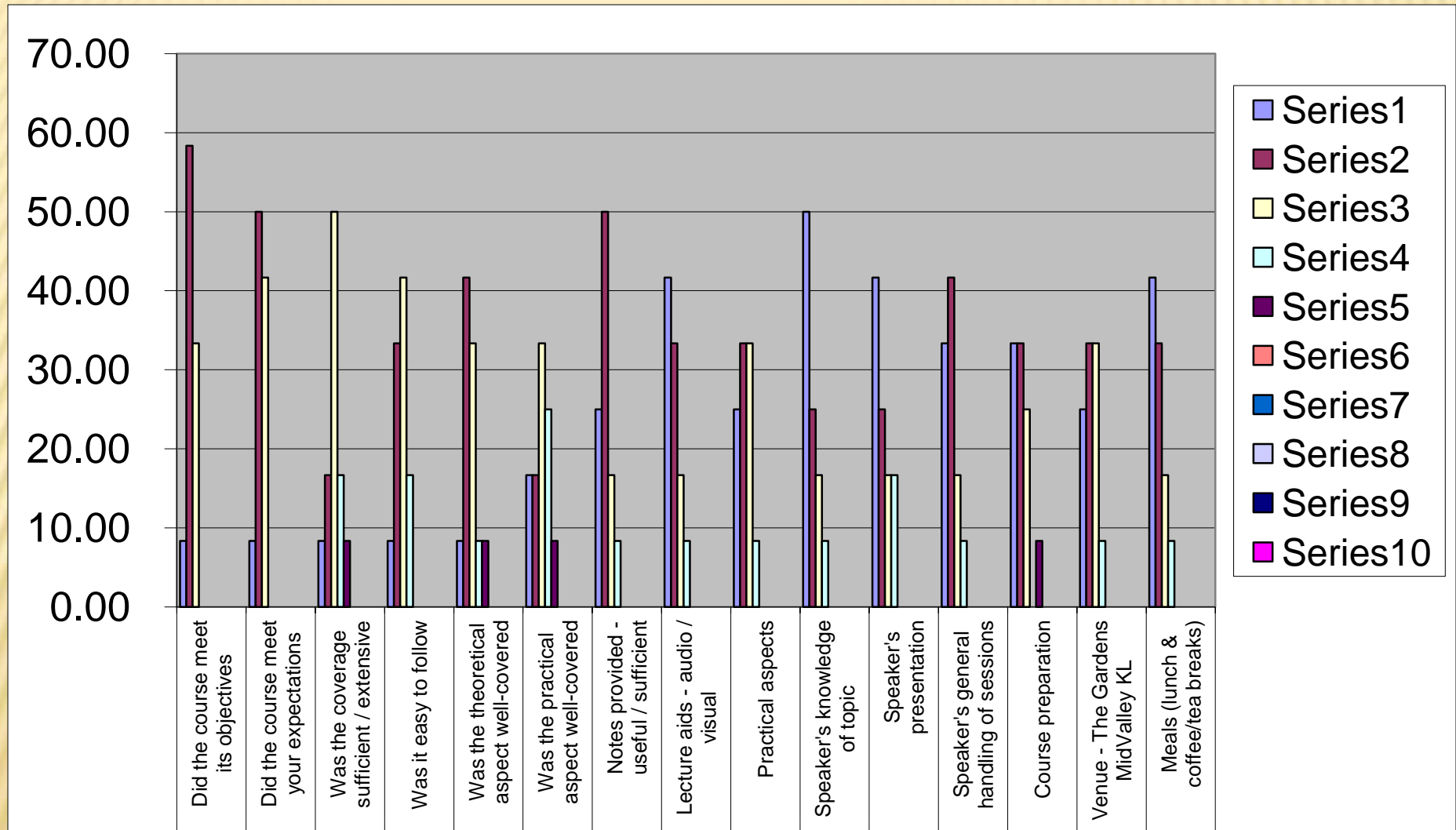
It has been an eye opener for me personally. I am sure I will be engaging a lot of the learned method in my future sessions. To observe ones' behaviour will very much determine his/her future move.

It's great. Appreciates the time & efforts you (Althea) given to us. I really agree that BEI is what HR/Hiring Manager / Recruiter (external) need to get the best fit to the organisation.

## 2-DAY PUBLIC WORKSHOP ON "BEHAVIOURAL EVENT INTERVIEWS"

### FEEDBACK FROM ATTENDEES

	Excellent										TOTAL	Percentile in top range 8-10	
	(in %)	10	9	8	7	6	5	4	3	2			1
1.1 Did the course meet its objectives	8.33	<b>58.33</b>	33.33	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>100.00</b>
1.2 Did the course meet your expectations	8.33	<b>50.00</b>	41.67	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>100.00</b>
2.1 Was the coverage sufficient / extensive	8.33	16.67	<b>50.00</b>	16.67	8.33	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>75.00</b>
2.2 Was it easy to follow	8.33	33.33	<b>41.67</b>	16.67	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>83.33</b>
2.3 Was the theoretical aspect well-covered	8.33	<b>41.67</b>	33.33	8.33	8.33	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>83.33</b>
2.4 Was the practical aspect well-covered	16.67	16.67	<b>33.33</b>	25.00	8.33	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>66.67</b>
3.1 Notes provided - useful / sufficient	25.00	<b>50.00</b>	16.67	8.33	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>91.67</b>
3.2 Lecture aids - audio / visual	<b>41.67</b>	33.33	16.67	8.33	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>91.67</b>
3.3 Practical aspects	25.00	<b>33.33</b>	<b>33.33</b>	8.33	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>91.67</b>
4.1 Speaker's knowledge of topic	<b>50.00</b>	25.00	16.67	8.33	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>91.67</b>
4.2 Speaker's presentation	<b>41.67</b>	25.00	16.67	16.67	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>83.33</b>
4.3 Speaker's general handling of sessions	33.33	<b>41.67</b>	16.67	8.33	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>91.67</b>
5.1 Course preparation	<b>33.33</b>	<b>33.33</b>	25.00	0.00	8.33	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>91.67</b>
5.2 Venue - The Gardens MidValley KL	25.00	<b>33.33</b>	<b>33.33</b>	8.33	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>91.67</b>
5.3 Meals (lunch & coffee/tea breaks)	<b>41.67</b>	33.33	16.67	8.33	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>91.67</b>



7-8 December 2011 – The Gardens Hotel Mid Valley KL

# REMARKS FROM FEEDBACK

NOTES PROVIDED: some information/notes not provided

COVERAGE: a bit too compressed. AUDIO-VISUAL: good balance of both. PRACTICAL ASPECTS: good variety of examples. SPEAKER'S KNOWLEDGE OF TOPIC: slight lack on IT MNC examples but good examples from GLC, Banks. OVERALL: Good, would recommend to management.

OVERALL: informative, comprehensive, easier to follow, catch the point.

COVERAGE: Need more details. PRACTICAL ASPECT: More practical. CONTENTS: better if it is more structured. AUDIO- VISUAL: need more time to see example. VENUE: Traffic bad in this area. OVERALL: I would prefer if the course is extended to 3 days in order for participants to have in-depth knowledge on the practical aspect of BEI.

COVERAGE: more time is better. NOTES PROVIDED: very good notes, save time to copy notes. AUDIO-VISUAL: very good. SPEAKER: More example & share story because the way Althea speaks is so attractive. VENUE: good location. MEALS: Good, like the tea provided. OVERALL: Good place to have training. Trainer shares a lot of story.

if can be 4-day course will be much more better to have more detail information sharing & experience sharing from Ms Althea.

SPEAKER: perhaps not too fast. OVERALL: it was a very interesting topic. Realistic & useful for me for my interview skills & knowledge. Therefore to seek for better results. Perhaps should be 3-days training, so that can go more in-depth.



# REMARKS FROM CONTENTS RECALL

Good & Resourceful

Overall good & would recommend to management

Interesting.

Quite fruitful - one step further to screen candidate. Trainer is approachable, energetic, straightforward and knowledgeable, full attention paid through training session / not boring at all.

I understand / have learnt the structure to BEI technique and now I need to put into practice of what I have learnt.

Very good presentation/training, due to less trainee, trainer can have a good rapport with trainee and answer each question. Hope to attend on performance-based training again.

Very good and helpful for my job to screening good candidates as well as if future if my company give me chance to conduct interview.

It is beneficial & informative.

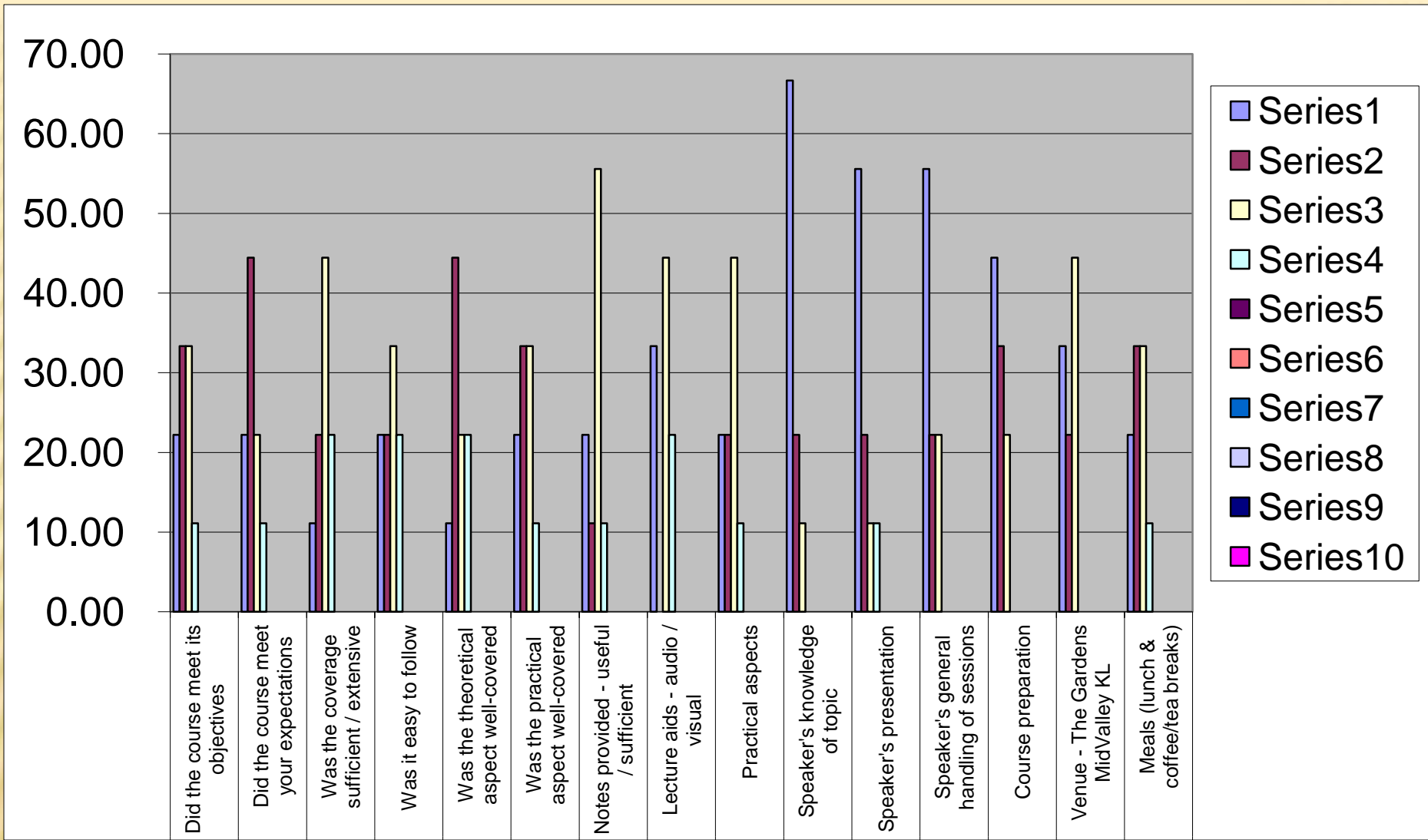
Enhance interview skills by understand the technique and can be used in evaluating candidate.

It is very good workshop and suggest if it could have for a few more days to capture more details about the topic.

## 2-DAY PUBLIC WORKSHOP ON "BEHAVIOURAL EVENT INTERVIEWS"

### FEEDBACK FROM ATTENDEES

	(in %)	Excellent									Poor	TOTAL	Percentile in top range 8-10
		10	9	8	7	6	5	4	3	2	1		
1.1	Did the course meet its objectives	22.22	<b>33.33</b>	<b>33.33</b>	11.11	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>88.89</b>
1.2	Did the course meet your expectations	22.22	<b>44.44</b>	22.22	11.11	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>88.89</b>
2.1	Was the coverage sufficient / extensive	11.11	22.22	<b>44.44</b>	22.22	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>77.78</b>
2.2	Was it easy to follow	22.22	22.22	<b>33.33</b>	22.22	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>77.78</b>
2.3	Was the theoretical aspect well-covered	11.11	<b>44.44</b>	22.22	22.22	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>77.78</b>
2.4	Was the practical aspect well-covered	22.22	<b>33.33</b>	<b>33.33</b>	11.11	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>88.89</b>
3.1	Notes provided - useful / sufficient	22.22	11.11	<b>55.56</b>	11.11	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>88.89</b>
3.2	Lecture aids - audio / visual	33.33	0.00	<b>44.44</b>	22.22	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>77.78</b>
3.3	Practical aspects	22.22	22.22	<b>44.44</b>	11.11	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>88.89</b>
4.1	Speaker's knowledge of topic	<b>66.67</b>	22.22	11.11	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>100.00</b>
4.2	Speaker's presentation	<b>55.56</b>	22.22	11.11	11.11	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>88.89</b>
4.3	Speaker's general handling of sessions	<b>55.56</b>	22.22	22.22	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>100.00</b>
5.1	Course preparation	<b>44.44</b>	33.33	22.22	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>100.00</b>
5.2	Venue - The Gardens MidValley KL	33.33	22.22	<b>44.44</b>	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>100.00</b>
5.3	Meals (lunch & coffee/tea breaks)	22.22	<b>33.33</b>	<b>33.33</b>	11.11	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>88.89</b>



# REMARKS FROM FEEDBACK

MEET OBJECTIVES: give us indepth knowledge of BEI. MEET YOUR EXPECTATIONS: I now have a background/base on how to conduct good interview not relying on my gut feeling. COVERAGE SUFFICIENT/EXTENSIVE: I wish it was a 4-day workshop. EASY TO FOLLOW: Quite rush to cramp it into a 2-day session. METHODOLOGY: It would be great if you could give us freebies on some of your copyright processes ... maybe just one! OVERALL: Good. Excellent

PREPARATION OF WORKSHOP: Good, relevant. VENUE: very convenient. MEALS: Good

PRACTICAL ASPECTS: Very good especially the mock interview which we get to experience to ask the right question.

OVERALL: More time allocate to this workshop would be better. 2 days is not enough. Overall: good workshop & practical.

HOW COURSE CAN BE MORE INTERESTING / EFFECTIVE: Not really, facilitator is very lively. VENUE: Great & comfortable venue

CONTENT: workshop should be 3-4 days. NOTES USEFUL / SUFFICIENT: Easy to refer. METHODOLOGY - PRACTICAL ASPECTS: More mock exercises. HOW COURSE CAN BE MORE INTERESTING / EFFECTIVE: Role play to be done with the whole group and facilitator to comment & feedback. VENUE: Nice hotel / good location

OVERALL: Good, not a boring session.

# REMARKS FROM CONTENTS RECALL

I did not have any basic interview technique/know-how. After this session, I get a good & big picture of how to conduct an effective session & many good corporate ideas & helpful thought from Althea.

Extensive up to the point of each problems we face during the interviewer, Trainer able to share in-depth knowledge, experience & case studies to proof which scenario works and vice versa

It is a great workshop & it would be great if we could do more of this session in future. Personally this is my first time attending on how to conduct an interview specifically on BEI which would be very useful.

Great workshop, practical but 2 days is not enough.

It is a very great training that I'd learn a lot from Althea. Start from creating an SOP, Flow, Competency to BEI. She has a very "fruitful" HR knowledge & very experiences in "read" people by many ways.

Good and very informative. More confident to conduct interview and prepare the necessary before the session.

Enhance the knowledge of interview process and technique.

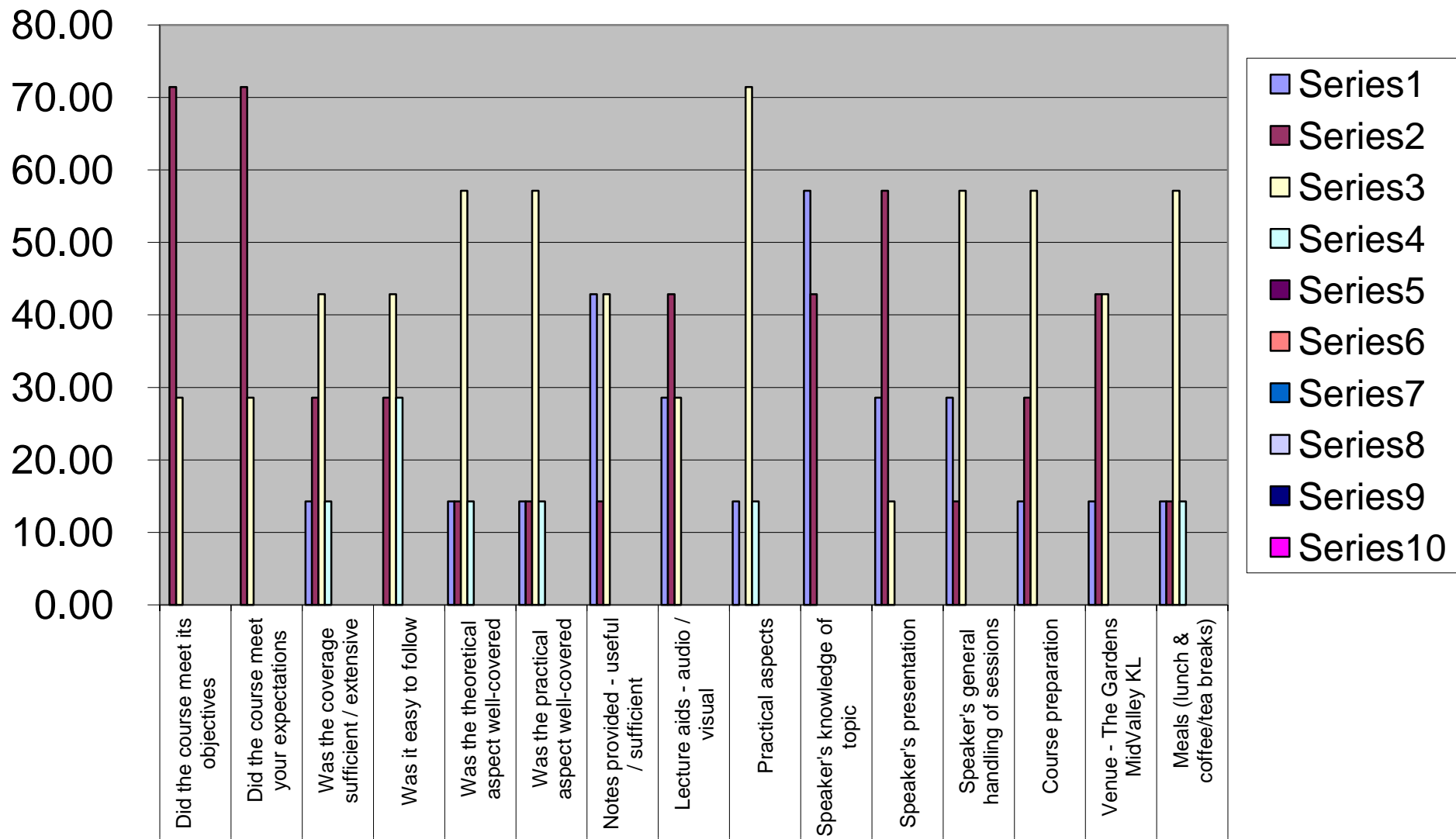
Amazing workshop

Good and practical. Hope to be able to apply in job

## 2-DAY PUBLIC WORKSHOP ON "BEHAVIOURAL EVENT INTERVIEWS"

### FEEDBACK FROM ATTENDEES

	Excellent										TOTAL	Percentile in top range 8- 10	
	(in %)	10	9	8	7	6	5	4	3	2			Poor
1.1 Did the course meet its objectives	0.00	<b>71.43</b>	28.57	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>100.00</b>
1.2 Did the course meet your expectations	0.00	<b>71.43</b>	28.57	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>100.00</b>
2.1 Was the coverage sufficient / extensive	14.29	28.57	<b>42.86</b>	14.29	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>85.71</b>
2.2 Was it easy to follow	0.00	28.57	<b>42.86</b>	28.57	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>71.43</b>
2.3 Was the theoretical aspect well-covered	14.29	14.29	<b>57.14</b>	14.29	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>85.71</b>
2.4 Was the practical aspect well-covered	14.29	14.29	<b>57.14</b>	14.29	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>85.71</b>
3.1 Notes provided - useful / sufficient	<b>42.86</b>	14.29	<b>42.86</b>	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>100.00</b>
3.2 Lecture aids - audio / visual	28.57	<b>42.86</b>	28.57	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>100.00</b>
3.3 Practical aspects	14.29	0.00	<b>71.43</b>	14.29	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>85.71</b>
4.1 Speaker's knowledge of topic	<b>57.14</b>	42.86	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>100.00</b>
4.2 Speaker's presentation	28.57	<b>57.14</b>	14.29	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>100.00</b>
4.3 Speaker's general handling of sessions	28.57	14.29	<b>57.14</b>	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>100.00</b>
5.1 Course preparation	14.29	28.57	<b>57.14</b>	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>100.00</b>
5.2 Venue - The Gardens MidValley KL	14.29	<b>42.86</b>	<b>42.86</b>	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>100.00</b>
5.3 Meals (lunch & coffee/tea breaks)	14.29	14.29	<b>57.14</b>	14.29	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>85.71</b>



# REMARKS FROM FEEDBACK & CONTENTS RECALL

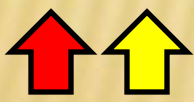
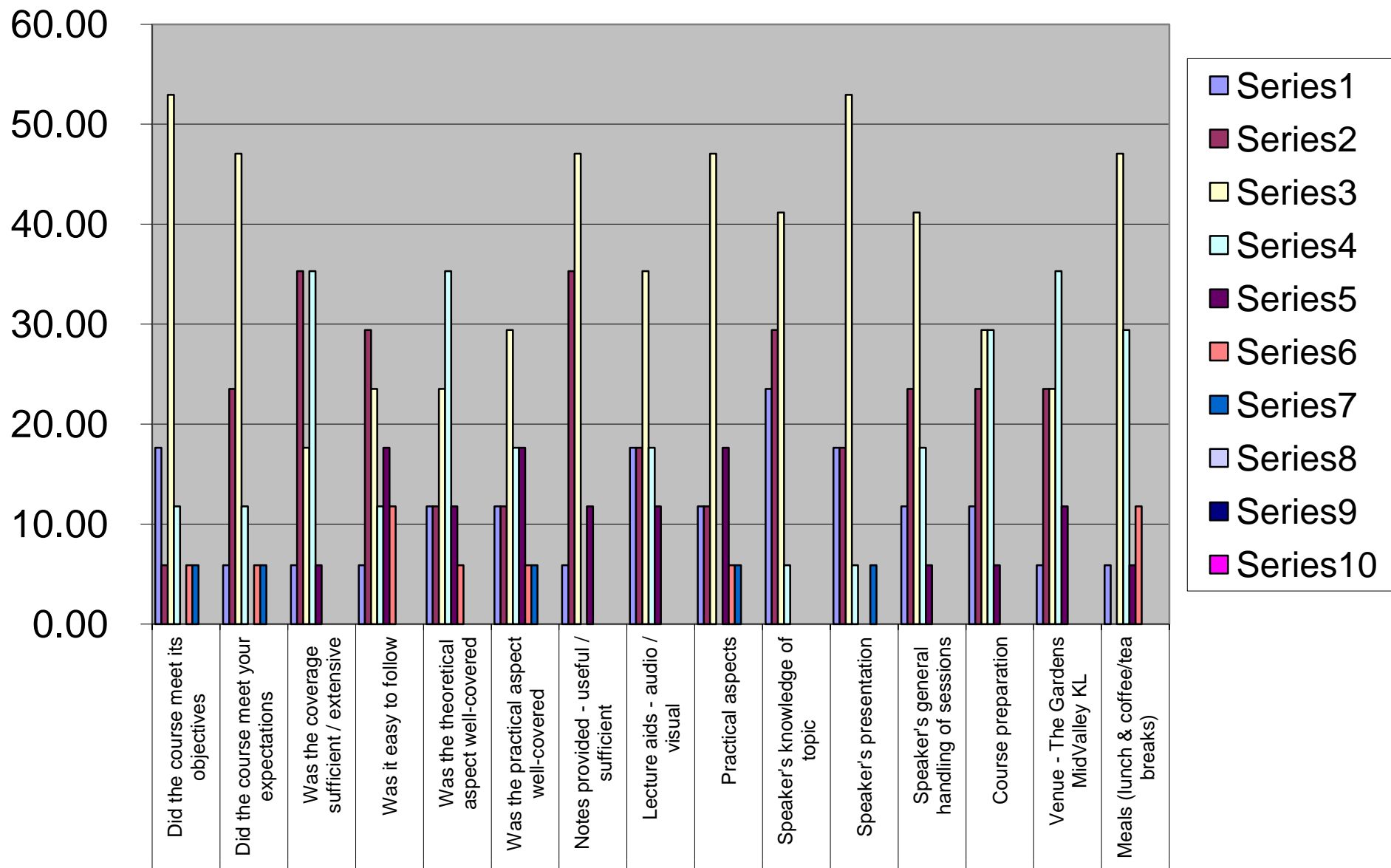
FEEDBACK FORM	CONTENTS RECALL
OVERALL: good!	Overall a good workshop. Very knowledgeable trainer. Able to answer all queries.
-	Satisfied. I learned something new & useful. With BEI skills, I can assess the candidates accurately & effectively.
COVERAGE SUFFICIENT: 2 days are too cramped to fit everything. EASY TO FOLLOW: Explanation is clear. PRACTICAL ASPECT WELL COVERED: The trainer should sit together during the mock interview to comment on the spot. SPEAKER: More examples in real life and questions examples. VENUE: easy to access, easy parking. MEALS: delicious. OVERALL: I learn a lot from this workshop on how to probe more and get more details from candidates and detect liars.	I learned a lot on the interview skills on how BEI works, which I can certainly integrate into my interviewing sessions and assess more correctly and precisely on the candidates.
MEET OBJECTIVES: Very relevant especially on BEI questioning which is very relevant in hiring decision makings. OVERALL: A very good session as Althea has portrayed that she's definitely a hands on person.	A very good workshop as Althea is very experienced in handling this areas as well as on theory aspects.
OVERALL: Great eye opener away from traditional techniques	Good but in a rush. Would recommend to others in department
OVERALL: Very useful training to recruitment people.	Useful to recruitment section
MEET OBJECTIVES: Yes on the probing area. I need more time to practise how to use BEI. EASY TO FOLLOW: need more time to digest. METHODOLOGY: explanation too fast. OVERALL PREPARATION: Very well prepared. VENUE: Very strategic & convenient. MEALS: very good food	I will benefit from this workshop and will try to apply what I've learnt in my interview technique.



## 2-DAY PUBLIC WORKSHOP ON "BEHAVIOURAL EVENT INTERVIEWS"

### FEEDBACK FROM ATTENDEES

	Excellent										TOTAL	Percentile in top range 8-10	
	(in %)	10	9	8	7	6	5	4	3	2			1
1.1 Did the course meet its objectives	17.65	5.88	<b>52.94</b>	11.76	0.00	5.88	5.88	0.00	0.00	0.00	0.00	100.00	<b>76.47</b>
1.2 Did the course meet your expectations	5.88	23.53	<b>47.06</b>	11.76	0.00	5.88	5.88	0.00	0.00	0.00	0.00	100.00	<b>76.47</b>
2.1 Was the coverage sufficient / extensive	5.88	<b>35.29</b>	17.65	<b>35.29</b>	5.88	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>58.82</b>
2.2 Was it easy to follow	5.88	<b>29.41</b>	23.53	11.76	17.65	11.76	0.00	0.00	0.00	0.00	0.00	100.00	<b>58.82</b>
2.3 Was the theoretical aspect well-covered	11.76	11.76	23.53	<b>35.29</b>	11.76	5.88	0.00	0.00	0.00	0.00	0.00	100.00	<b>47.06</b>
2.4 Was the practical aspect well-covered	11.76	11.76	<b>29.41</b>	17.65	17.65	5.88	5.88	0.00	0.00	0.00	0.00	100.00	<b>52.94</b>
3.1 Notes provided - useful / sufficient	5.88	35.29	<b>47.06</b>	0.00	11.76	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>88.24</b>
3.2 Lecture aids - audio / visual	17.65	17.65	<b>35.29</b>	17.65	11.76	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>70.59</b>
3.3 Practical aspects	11.76	11.76	<b>47.06</b>	0.00	17.65	5.88	5.88	0.00	0.00	0.00	0.00	100.00	<b>70.59</b>
4.1 Speaker's knowledge of topic	23.53	29.41	<b>41.18</b>	5.88	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>94.12</b>
4.2 Speaker's presentation	17.65	17.65	<b>52.94</b>	5.88	0.00	0.00	5.88	0.00	0.00	0.00	0.00	100.00	<b>88.24</b>
4.3 Speaker's general handling of sessions	11.76	23.53	<b>41.18</b>	17.65	5.88	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>76.47</b>
5.1 Course preparation	11.76	23.53	<b>29.41</b>	<b>29.41</b>	5.88	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>64.71</b>
5.2 Venue – CitiTel MidValley KL	5.88	23.53	23.53	<b>35.29</b>	11.76	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>52.94</b>
5.3 Meals (lunch & coffee/tea breaks)	5.88	0.00	47.06	<b>29.41</b>	5.88	11.76	0.00	0.00	0.00	0.00	0.00	100.00	<b>52.94</b>



8-9 March 2011 – CitiTel Mid Valley KL

# REMARKS FROM FEEDBACK

COVERAGE: Too fast paced. MEALS: Coffee snacks were good

MEET OBJECTIVES: Understandings of BEI. SPEAKER: More practical exercises needed in order to understand better. OVERALL PREPARATION: everything in order and on time. VENUE: helpful & friendly staff. MEALS: breakfast & tea is good, lunch not so. OVERALL: Good understanding of the content

CONTENT: more role play time. SPEAKER: more role play / practical session. OVERALL: Truly enjoyed myself.

LECTURE AIDS: wall charts - font too small. SPEAKER: Slower pace

COVERAGE: Too intensive - should prolong. PRACTICAL: Too rush a time. CONTENT OVERALL: the mock interview needs more coaching & more serious. METHODOLOGY: again too rush. SPEAKER: more time allocated - 2 days course just enough to learn but not to practice. MEALS: average

THEORETICAL: need more examples, PRACTICAL: if possible, need role play from teacher

EASY TO FOLLOW: Yes, but is a bit rushing

COVERAGE: Too rush.

MEET OBJECTIVES: ample examples & case studies. MEET YOUR OBJECTIVES: very informative and useful for recruiters. NOTES PROVIDED: more complete notes. SPEAKER: more case scenario & example. WORKSHOP PREPARATION: very well prepared. VENUE: Convenient. MEALS: The spread was great.

COVERAGE: More than expected. EASY TO FOLLOW: Bit too fast. MEALS: for me, too much.

SPEAKER: more interactive activities

# REMARKS FROM CONTENTS RECALL

The first day was like being in a whirlpool but the 2nd day made sense of it. Understood that there were a lot too crammed down in just 2-day course.

Althea is full of experience and makes the training session useful. It's just that cramping 4-day training into 2-day limit the amount of knowledge to absorb.

I now have a good understanding of BEI and know how to apply it.

Good

My group consist of 5 participants from the same company which I feel that they should be separated so the mock play can be more effective.

BEI course is good & useful, just it is a bit rush to absorb the information.

Interesting. Learn a lot of Behavioural interviews. Know a lot of interview skills.

I have learned the skill on conducting interview and hope that will be useful in my future career. Althea is a good consultant. She is very knowledgeable in many aspect. Her workshop is very well organised.

Intensive but useful

First day was "rushed" as we diverted quite a bit in the morning & had to rush them the entire day. Lots to absorb.

Informative with good experience speaker

Well prepared but I wish there were more examples (more time allocated - I DON'T MIND LONGER TRAINING HOURS!)

This course is beneficial to HR personel especially those in recruitment unit & can be shared to other unit in HR.

I have gained a lot of knowledge through BEI. The past experience shared by Althea are interesting.

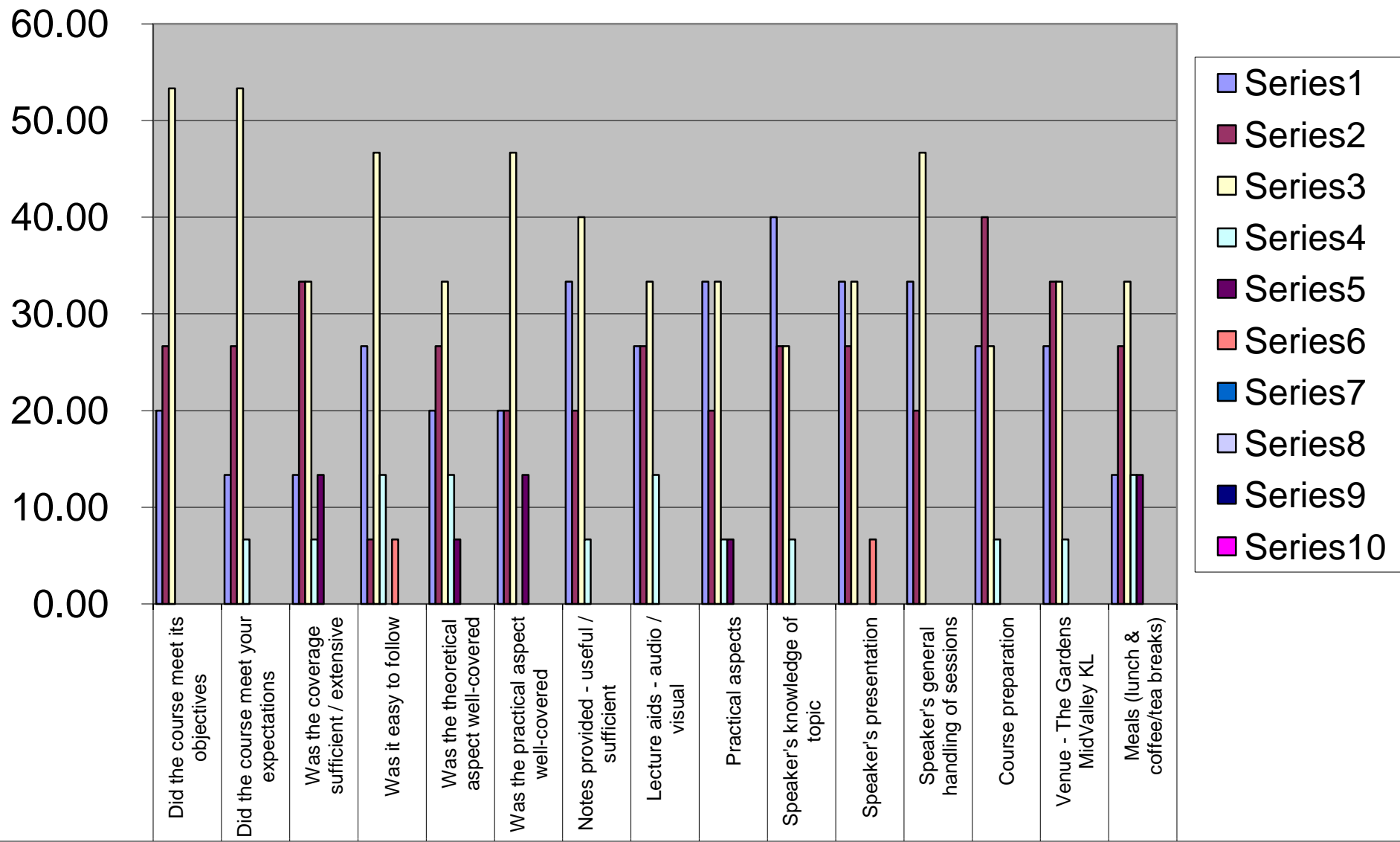
Could include more interactive activities. As many of us are still new in recruitment, would appreciate if you cater for junior recruiters. Would also appreciate if you provide research evidence and support points with research & statistics.

Very useful to know the types of question should be asked during the interview. It's related to the recruitment personnel that required to be in interview session as well.

## 2-DAY PUBLIC WORKSHOP ON "BEHAVIOURAL EVENT INTERVIEWS"

### FEEDBACK FROM ATTENDEES

	(in %)	Excellent									Poor	TOTAL	Percentage in top range 8-10
		10	9	8	7	6	5	4	3	2			
2.1.1	Did the course meet its objectives	20.00	26.67	<b>53.33</b>	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>100.00</b>
2.1.2	Did the course meet your expectations	13.33	26.67	<b>53.33</b>	6.67	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>93.33</b>
2.2.1	Was the coverage sufficient / extensive	13.33	<b>33.33</b>	<b>33.33</b>	6.67	13.33	0.00	0.00	0.00	0.00	0.00	100.00	<b>80.00</b>
2.2.2	Was it easy to follow	26.67	6.67	<b>46.67</b>	13.33	0.00	6.67	0.00	0.00	0.00	0.00	100.00	<b>80.00</b>
2.2.3	Was the theoretical aspect well-covered	20.00	26.67	<b>33.33</b>	13.33	6.67	0.00	0.00	0.00	0.00	0.00	100.00	<b>80.00</b>
2.2.4	Was the practical aspect well-covered	20.00	20.00	<b>46.67</b>	0.00	13.33	0.00	0.00	0.00	0.00	0.00	100.00	<b>86.67</b>
3.1	Notes provided - useful / sufficient	33.33	20.00	<b>40.00</b>	6.67	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>93.33</b>
3.2	Lecture aids - audio / visual	26.67	26.67	<b>33.33</b>	13.33	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>86.67</b>
3.3	Practical aspects	<b>33.33</b>	20.00	<b>33.33</b>	6.67	6.67	0.00	0.00	0.00	0.00	0.00	100.00	<b>86.67</b>
4.1	Speaker's knowledge of topic	<b>40.00</b>	26.67	26.67	6.67	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>93.33</b>
4.2	Speaker's presentation	<b>33.33</b>	26.67	<b>33.33</b>	0.00	0.00	6.67	0.00	0.00	0.00	0.00	100.00	<b>93.33</b>
4.3	Speaker's general handling of sessions	33.33	20.00	<b>46.67</b>	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>100.00</b>
5.1	Course preparation	26.67	<b>40.00</b>	26.67	6.67	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>93.33</b>
5.2	Venue - The Gardens MidValley KL	26.67	<b>33.33</b>	<b>33.33</b>	6.67	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>93.33</b>
5.3	Meals (lunch & coffee/tea breaks)	13.33	26.67	<b>33.33</b>	13.33	13.33	0.00	0.00	0.00	0.00	0.00	100.00	<b>73.33</b>



# REMARKS FROM FEEDBACK & CONTENTS RECALL

OVERALL: HOPE TO ATTEND HER OTHER CONDUCTS (MOTIVATIONS)	I FIND IT VERY USEFUL FOR MY FUTURE HIRING BECAUSE I WILL BE ABLE TO CONDUCT IT IN A MORE PROFESSIONAL MANNER AND MORE STRUCTURED.
OVERALL: GOOD WORKSHOP WHICH I LEARNT A LOT OF TECHNIQUES	
OVERALL: VERY GOOD OVERALL	VERY GOOD VIDEO CLIPS - UPTODATE INFORMATION, CLIPS & MATERIAL IS VERY WELL ORGANISED. KEEP UP THE GOOD JOB!
OVERALL: BEEN TO ALTHEA'S WORKSHOP FOR 2 TIMES. SHE NEVER FAILS TO DELIVER. RECOMMENDED TO OTHER STAFF AS WELL.	VERY INTERESTING & WORTHWHILE. MANY INFORMATION PROVIDED & CASES DISCUSSED.
OVERALL: ENJOYING COUSE, SPEAKER MANAGED TO HANDLE/ ANSWERED ALL QUESTIONS ASKED	INTERESTING COURSE AND EASY TO UNDERSTAND. EXPERIENCED SPEAKER.
OVERALL: THIS IS THE FIRST TRAINING THAT I ATTENDED OF WHICH I THINK IT'S WORTH FOR MONEY. THE KNOWLEDGE AND PRACTICALWORKS IN THIS WORKSHOP IS USEFUL IN MY CURRENT JOB. A REMARKABLE, EXCITING, INFORMATATIVE AND WORTH OF MONEY. WAY TO GO, ALTHEA!	THE WORKSHOP HAS TAUGHT ABOUT BEI AND WILL DEFINITELY IMPROVE MY INTERVIEWING SKILLS AS WELL AS TO PREDICT CANDIDATE BASED ON THEIR PAST BEHAVIOURAL EVENTS. ALTHEA DID A GOOD JOB KEEPING THE TRAINING EXCITING AND INFORMATIVE.
OVERALL: DAY1 IS QUITE PACK. THE REST IS WELL EXECUTED	
OVERALL: EXCELLENT, WOULD LIKE TO ATTEND OTHERS AND WOULD APPRECIATE RECEIVING OTHER SYLLABUS	
OVERALL: TOO SHORT(2 DAYS) TO CRAM IN ALL INFO. ON THE OVERALL, A POWERFULL COURSE WITH LOADS OF PRACTICAL APPROACHES.	
OVERALL: GOOD WORKSHOP. LOTS OF NEW KNOWLEDGE GAINED.	GOOD EXPOSURE OF BEI
	OVERALL THE PROGRAM IS COMMENDABLE. BUT ADD TO OTHER ASPECT IF I LOOK AT THE ISSUE BEI VS BNI/BNS
	WELL PRESENTED & WOULD RECOMMEND FOR MY HIRING MANAGERS TO ATTEND THE SAME WORKSHOP

# REMARKS FROM CONTENTS RECALL

It is too short to do everything in just 2 days.

A lot of good real-life example. A lot of information, maybe a little too cramped for 2-day.

A lot of samples & video - easy to understand. Sharing of processes & forms.

We had two good mock interview session which in overall give us sample experience when faced in similar situation.

Good, ie practical & theory, with jokes & life examples.

I've realise the mistakes and flaws that I've made since I join my organisation. Thank you Althea for making me realise those mistakes by opening my eyes to see the right way of recruiting. I've learned a lot!!! And hope I could implement what I've learn today to my everyday routine!!!

Too short to digest all the info - plenty to learn. Steps are simplified but require a lot of practices for me to hone my skills.

It covers everything from technical to behaviour / personality. The method that I have learnt is absolutely related and will enhance my current job responsibility of interview skills.



# REMARKS FROM CONTENTS RECALL

A FRUITFUL SESSION THAT MUST BE ATTENDED BY ALL HR PERSONNELS & HIRING MANAGERS

IT WAS A GREAT EXPERIENCE FOR US TO LEARN BEI & UNDERSTAND WHAT SHOULD THE INTERVIEWERS TO TAKE NOTE, TO ASK DURING INTERVIEWS

VERY GOOD WORKSHOP BUT COULD BE BETTER IF MORE TIME IS GIVEN

GOOD, I LEARNED A LOT IN THIS WORKSHOP

A COMPREHENSIVE TRAINING, 3 DAYS WORKSHOP WOULD BE BETTER

TREMENDOUS. VERY EFFECTIVE. LEARNED A LOT BUT WOULD BE MUCH BETTER IMPACT IF THE COURSE EXTENDED TO ANOTHER DAY OR 7 DAYS RATHER CRAMPED INTO 2 DAYS - IE MYSELF FEEL RUSHING AND THROUGHOUT RUNNING OUT OF TIME

IT'S FUN AND ENJOYABLE. I'VE LEARN A LOT IN THIS 2-DAY WORKSHOP

THE COURSE MEET ITS OBJECTIVE & MEET MY EXPECTATIONS BUT TIME CONSTRAINTS

A VERY GOOD WORKSHOP INDEED! IT'S ALSO BENEFICIAL FOR NON-HR OR RECRUITMENT MANAGER WHO'S INVOLVED IN INTERVIEW. A LOT OF TIPS WHICH "REVEALED" FROM THE TRAINER WHO IS AN EXPERT IN HR

OVERALL THE WORKSHOP WAS WELL COVERED IN TERMS OF TOPICS. THE PRACTICAL WERE SUFFICIENT

THE COURSE EXPOSED ME TO AREA THAT PREVIOUSLY I HAVE NEVER THOUGHT OF. BY EQUIPING MYSELF WITH BEI, IT WOULD PROBABLY HELP OUR ORGANISATION TO GET IN RIGHT CANDIDATES FOR THE POSITION & LOWER DOWN THE TURNOVER RATE.