

# WORKSHOP FACILITATOR



**ALTHEA M.S. GOH**, AMIM has over 29 years of working experiences with key strengths on business systems design, development and implementation for optimal profitability of company and human performances, including legal aspects, recruitment and downsizing – her specialty includes “hire” and “fire”.

Althea has been in conferences and training industry locally and internationally for more than 18 years. She has managed companies for more than 7 years, and she was a contracted professional interviewer / recruiter for an international bank for 3 years using the S.T.A.R. methodology. One of her Human Resource specialty is in mass recruitment and interviews; she has just completed an assignment of designing and successfully implementing a mass recruitment processes and systems in a local recruitment agency, and provided training and professional interview skills to their clients to recruit 100 hires within 3 months. She is retained by a Bank in United Arab of Emirates since 2007 to recruit in mass for their Corporate Banking, Islamic Corporate banking and Islamic Retail banking departments from Malaysia, Singapore, China, Pakistan and Indonesia. She provides Human Resource advisory and consultancy services to SMI/SME companies and is retained on annual basis by a few companies.

Althea conducts regular in-house and public workshops on behavioural event interviews, recruitment process, interview process, job fit, questioning techniques, profiling, talent management, succession planning/management, value-driven competency, customer service, performance management, performance appraisals, discipline management, stress management and effective leadership. She conducts short talks regularly, especially the CPD talks at Malaysian Institute of Management. She is known for her ability to break down applications into simplicity for effective learning that incorporate fun and humour.

Althea has PSMB's approval for exemption from attending PSMB's Train-The-Trainer programme, vide reference no. (37) PSMB/22/1/12 Klt. 46. Althea™ Services is a registered PSMB Training Provider, vide No. 1480.

Althea has a Bachelor of Business Degree (majoring in Market Research and Business System Analysis) from Australia. She is an associate member of Malaysian Institute of Management, a member of National Association of Women Entrepreneurs of Malaysia, Malaysian Association of Human Resource Consultants, Malaysian International Chamber of Commerce and Industry, Exporter's Club, and is also listed in Malaysian External Trade Corporation (MATRADE) and SMECorp. Althea is the Treasurer 2011/201, 2009/2010 2005/2006, a past Auditor 2007/2008 and an EXCO member 2004 of MAHRC. She actively organizes free admission public forum annually in MAHRC, and was the Organising Chairman for 2009's Forum on “Current Challenges in Employee Engagement”.

Althea is a Certified ISMS Auditor/Lead Auditor ISO27001:2005 (The British Standards Institution), and a Certified Practitioner of Cellular Memory Regression/Integration from Western Australia Kinesiology Centre. She is currently completing case submissions for her Instructor Certifications for Switched-on Selling™ and Switched-on Management™ (Behavioural Kinesiology from Jerry Teplitz Enterprise, USA). She is pursuing Instructor/Consultant Licences in Brain Gym® (Educational Kinesiology from Brain Gym® International / Educational Kinesiology Foundation, U.S.A.) and Touch for Health™ (Applied Kinesiology from International Kinesiology College, Zurich, Switzerland).

Apart from being Principal of her own consulting and training business, Althea™ Services, Althea is also an Associate Consultant in ICC Consultant Centre Sdn Bhd and a Global Career Consultant at Crown Relocations.

## FREE ADMISSION SHORT TALKS CONDUCTED BY ALTHEA™ –

### ORGANISED & HOSTED BY ALTHEA™:

- |             |    |  |
|-------------|----|--|
| 13 Jan 2011 | on | “How to Design Job Description” at Management House Kuala Lumpur   |
| 23 Feb 2010 | on | “How to Spot Liars at Interviews” at D'Villa (former Holiday Villa) Kuala Lumpur   |
| 07 Oct 2009 | on | “Management: The Sun Tzu Way” at Uptown Conference Centre<br>(Talk given by Khoo Kheng-Hor) – a joint event with Malaysian HR Online |
| 22 Jan 2009 | on | “Competency” at Flamingo Hotel   |
| 28 Aug 2008 | on | “Behavioural Event Interviews” at CitiTel Hotel  |

### ORGANISED & HOSTED BY OTHERS:

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|-------------|----|---|
| 08 Oct 2011 | on | “How to Write your Professional Profile” at Management House, Kuala Lumpur (MIM CPD Talk)   |
| 18 Apr 2011 | on | “How to Design Job Description” at Management House Kuala Lumpur (MIM CPD Talk)   |
| 11 Oct 2010 | on | “Talent Recruitment & Selection Processes: Organisational Challenges”<br>for MBA students of Business & Economy Faculty, University Kebangsaan Malaysia |
| 06 Oct 2010 | on | “How to Function & Perform Under Stress Conditions”<br>at Malaysian Institute of Management (MIM CPD Talk)  |
| 05 May 2010 | on | “How to Spot Liars at Interviews” at Malaysian Institute of Management (MIM CPD Talk)   |
| 16 Apr 2010 | on | “How to Spot Liars at Interviews” at Selangor H.R. Development Centre   |
| 24 Mar 2010 | on | “How to Spot Liars at Interviews” at Selangor H.R. Development Centre   |
| 19 Mar 2010 | on | “Managing Time” for the All1 Global Network   |
| 28 Jan 2010 | on | “How to Spot Liars at Interviews” for Buddhist Business Network   |
| 26 Jun 2009 | on | “Behavioural Event Interviews” for Malaysian Institute of Management (MIM CPD Talk)   |
| 22 Mar 2009 | on | “Art of Interview” for UKM Buddhist Association's Career Workshop   |