

# FEEDBACK FROM PAST ATTENDEES OF DOMESTIC INQUIRY PUBLIC TRAININGS ONLY

*These are the Feedback in terms of survey and comments collected from public workshops only. Most in-house trainings have had the feedback surveys conducted and collected at end of the workshops and were not extended to Trainer / Facilitator.*

*We too enjoyed each and every training workshops that we conducted. We learned from attendees too, and thanks for sharing their experiences at the workshops.*

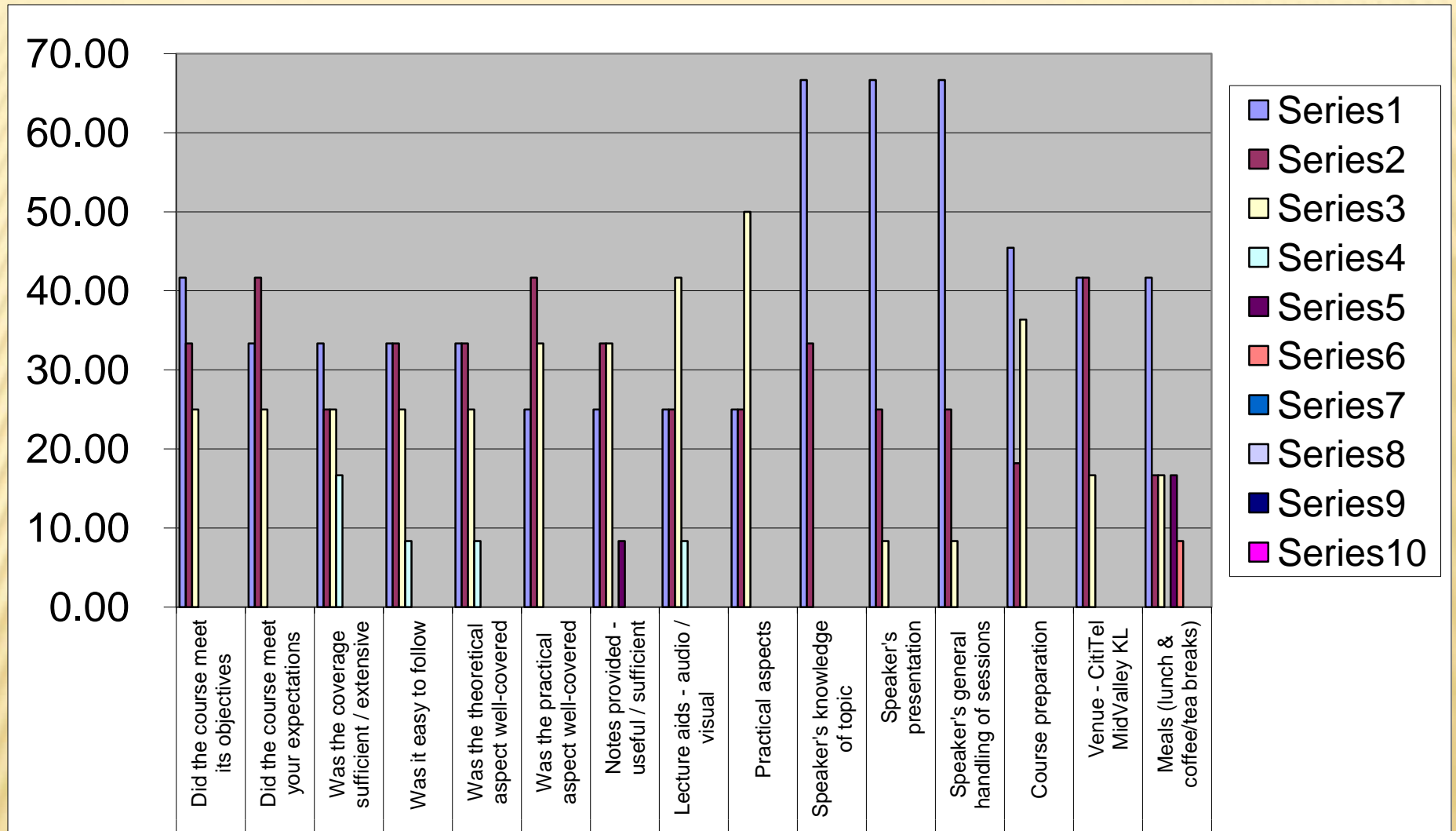
*We would like to thank specially these past attendees for their invaluable feedback which are the source for improving our trainings. However, we still welcome past workshop attendees' comments especially on improvements needed in our trainings, so please do drop off the comments to: [enquiry@althea.com.my](mailto:enquiry@althea.com.my) or provide the comments personally at our Appreciation / Gratitude Short Talks (Free Admissions) held annually.*



## 1-DAY PUBLIC WORKSHOP ON "DOMESTIC INQUIRY"

### FEEDBACK FROM ATTENDEES

	Excellent										Poor	TOTAL	Percentile in top range 8- 10
	(in %)	10	9	8	7	6	5	4	3	2			
1.1 Did the course meet its objectives	41.67	33.33	25.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	100.00
1.2 Did the course meet your expectations	33.33	41.67	25.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	100.00
2.1 Was the coverage sufficient / extensive	33.33	25.00	25.00	16.67	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	83.33
2.2 Was it easy to follow	33.33	33.33	25.00	8.33	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	91.67
2.3 Was the theoretical aspect well-covered	33.33	33.33	25.00	8.33	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	91.67
2.4 Was the practical aspect well-covered	25.00	41.67	33.33	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	100.00
3.1 Notes provided - useful / sufficient	25.00	33.33	33.33	0.00	8.33	0.00	0.00	0.00	0.00	0.00	0.00	100.00	91.67
3.2 Lecture aids - audio / visual	25.00	25.00	41.67	8.33	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	91.67
3.3 Practical aspects	25.00	25.00	50.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	100.00
4.1 Speaker's knowledge of topic	66.67	33.33	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	100.00
4.2 Speaker's presentation	66.67	25.00	8.33	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	100.00
4.3 Speaker's general handling of sessions	66.67	25.00	8.33	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	100.00
5.1 Course preparation	45.45	18.18	36.36	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	100.00
5.2 Venue – Gardens Hotel MidValley KL	41.67	41.67	16.67	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	100.00
5.3 Meals (lunch & coffee/tea breaks)	41.67	16.67	16.67	0.00	16.67	8.33	0.00	0.00	0.00	0.00	0.00	100.00	75.00



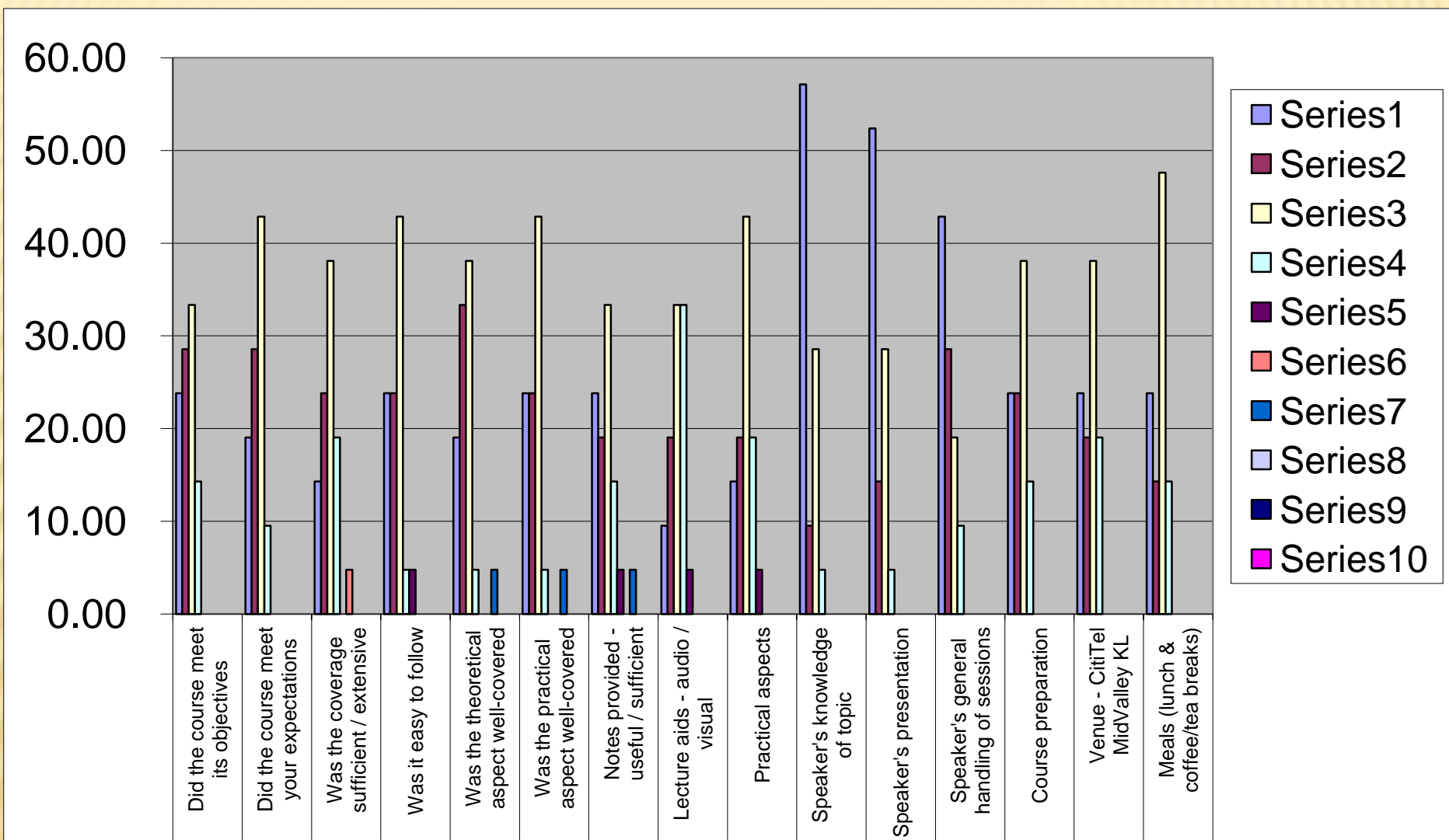
# REMARKS FROM FEEDBACK

	FEEDBACK FORM	OVERALL REMARKS
1	-	NOTE: TO CONDUCT THE TRAINING FOR 2 DAYS INSTEAD OF 1 DAY
2	WORKSHOP SUBJECT: RELEVANT TO MY JOB SCOPE. WORKSHOP CONTENT: INTERESTING CASE STUDY & GROUP DISCUSSION. VENUE: PEN NOT PROVIDED BY THE HOTEL/TRAINING PROVIDER.	VERY USEFUL & INTERESTING WORKSHOP
3	MEET OBJECTIVES: VERY INTERESTING. MEET EXPECTATIONS: YES, ANSWERED A LOT OF QUESTIONS. NOTES PROVIDED: WONDERFUL. SUGGESTION: MORE ROLE PLAY, SHOW VIDEO ON HOW DI IS CONDUCTED	VERY GOOD DI COURSE WHICH HELP ME IN MY JOB
4	-	OVERALL GOOD, THE SPEAKER & THE PARTICIPANTS ARE INTERACTING. THE COURSE IS LIVELY. I LIKE IT
5	-	IT'S GOOD & I GOT MANY INFO (HOW TO PREPARE THE DI PROCEDURE)
6	-	PROF KEEPS TO TIMING, COURSE IS WELL DELIVERED
7	MEET OBJECTIVES: CLEAR. FACILITATION SUGGESTION: WITH THE CURRENT PRESENTATION IS SUFFICIENT. PREPARATION OF WORKSHOP : WELL PREPARED. VENUE: FANTASTIC LOCATION. MEALS: GOOD FOODS	I'VE BENEFITED A LOT FROM THIS COURSE/WORKSHOP THAT WILL EQUIP MYSELF FOR FUTURE DI
8	FACILITATION SUGGESTION: BETTER TO HAVE MIN OF 2 DAYS SESSION	IT WAS A VERY BENEFICIAL AND INFORMATIVE LECTURE DONE BY PROF MAIMUNAH
9	-	EXCELLENT
10	-	EXCELLENT- 10
11	-	EXCELLENT & VERY USEFUL COURSE
12	WORKSHOP SUBJECT: IT SHOULD BE HELD FOR 2-3 DAYS	-
13	-	A VERY USEFUL COURSE AND CAN BE

## 1-DAY PUBLIC WORKSHOP ON "DOMESTIC INQUIRY"

### FEEDBACK FROM ATTENDEES

	Excellent										TOTAL	Percentile in top range 8- 10	
	(in %)	10	9	8	7	6	5	4	3	2			1
1.1 Did the course meet its objectives	23.81	28.57	<b>33.33</b>	14.29	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>85.71</b>
1.2 Did the course meet your expectations	19.05	28.57	<b>42.86</b>	9.52	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>90.48</b>
2.1 Was the coverage sufficient / extensive	14.29	23.81	<b>38.10</b>	19.05	0.00	4.76	0.00	0.00	0.00	0.00	0.00	100.00	76.19
2.2 Was it easy to follow	23.81	23.81	<b>42.86</b>	4.76	4.76	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>90.48</b>
2.3 Was the theoretical aspect well-covered	19.05	33.33	<b>38.10</b>	4.76	0.00	0.00	4.76	0.00	0.00	0.00	0.00	100.00	<b>90.48</b>
2.4 Was the practical aspect well-covered	23.81	23.81	<b>42.86</b>	4.76	0.00	0.00	4.76	0.00	0.00	0.00	0.00	100.00	<b>90.48</b>
3.1 Notes provided - useful / sufficient	23.81	19.05	<b>33.33</b>	14.29	4.76	0.00	4.76	0.00	0.00	0.00	0.00	100.00	76.19
3.2 Lecture aids - audio / visual	9.52	19.05	<b>33.33</b>	<b>33.33</b>	4.76	0.00	0.00	0.00	0.00	0.00	0.00	100.00	61.90
3.3 Practical aspects	14.29	19.05	<b>42.86</b>	19.05	4.76	0.00	0.00	0.00	0.00	0.00	0.00	100.00	76.19
4.1 Speaker's knowledge of topic	<b>57.14</b>	9.52	28.57	4.76	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>95.24</b>
4.2 Speaker's presentation	<b>52.38</b>	14.29	28.57	4.76	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>95.24</b>
4.3 Speaker's general handling of sessions	<b>42.86</b>	28.57	19.05	9.52	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>90.48</b>
5.1 Course preparation	23.81	23.81	<b>38.10</b>	14.29	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>85.71</b>
5.2 Venue – Gardens Hotel MidValley KL	23.81	19.05	<b>38.10</b>	19.05	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>80.95</b>
5.3 Meals (lunch & coffee/tea breaks)	23.81	14.29	<b>47.62</b>	14.29	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00	<b>85.71</b>



# REMARKS FROM FEEDBACK

1	MEET OJECTIVES: ABSOLUTELY YES. MEET EXPECTATIONS: DEFINITELY YES. CONTENT COVERAGE: SUFFICIENT, BUT ADD 1 MORE DAY IS MUCH COVERED. SPEAKER: ADD 1 MORE DAY - INDEPTH DI PROCEEDINGS (BEFORE, DURING & AFTER). VENUE: PARKING A BIT CONFUSE.	EXCELLENT DELIVERY / PRESENTTION BY PROF. MAIMUNAH. EASY TO UNDERSTAND, INTERACTIVE SESSION. MEET OBJECTIVES OF WORKSHOP. 1 DAY - NOT SUFFICIENT TO COVER ALL ABOUT DI.
2	SPEAKER: VISUAL EXAMPLES	GREAT. BUT I WISH TO LEARN MORE IN TERMS OF QUESTIONS TO ASK DURING DI
3		THE WORKSHOP WAS VERY INFORMATIVE AND BENEFICIAL
4	FOOD IS EXCELLENT	MEET OUR EXPECTATION
6	SPEAKER: TO EXTEND THE COURSE TO 2 DAYS AS IT'S A WIDE TOPIC TO COVER	EXCELLENT INFORMATION AND INTERACTION
8		SURAU TOO SMALL
12		OVERALL, THE INFORMATIONS ARE SUFFICIENT, A VERY USEFULL ON OUR WAY FORWARD ON HOW TO CONDUCT THE APPROPRIATE DI SESSION
15		GOOD, SHOULD BE TWO DAYS
16		GOOD PROGRAMME FOR IR PRACTITIONER LIKE MYSELF WHO HAS NOT RECEIVED ANY FORMAL TRAINING ON DI BEFORE THIS
18	SPEAKER: MORE ROLE PLAY	GOOD
19	WORKSHOP SUBJECT: APPLICABLE TO ISSUES AT HAND. VENUE: PARKING IS AN ISSUE TO PARTICIPANTS WHO ARE NOT FAMILIAR WITH THIS PLACE	VERY GOOD. I LEARNED A LOT ON DI. IT LEADS TO MORE QUESTIONS AND REQUIRES ANSWERS. THINKING OF ORGANISING ANOTHER WORKSHOP FOR OFFICERS
20	WORKSHOP SUBJECT: ENRICH MY KNOWLEDGE. VENUE: EXCEPT THE SURAU IS TOO SMALL & NOT APPROPRIATE	OVERALL WORKSHOP IS GOOD. THE SPEAKER IS EXCELLENT
22		SHOULD HAVE ORGANISE THIS COURSE FOR 2 DAYS
23	WORKSHOP SUBJECT: HAVE TO RELATED ALSO TO PUBLIC SECTOR ISSUE OR CASE. SPEAKER: NEED TO ADD IN THE PUBLIC SECTOR ACT/REGULATION	EXCELLENT
25		GOOD COURSE
26		MEET REQUIREMENT AND VERY OBJECTIVE
28		EXCELLENT
29		EXCELLENT