

WORKSHOP FACILITATOR



ALTHEA M.S. GOH, AMIM has over 33 years of working experiences with key strengths on business systems design, development and implementation for optimal profitability of company and human performances, including legal aspects, recruitment and downsizing. Significantly, she provides boutique professional H.R. consultation and services, including Hire and Fire. She provides Human Resource advisory and consultancy services to SMI/SME companies, and conducts interviews on behalf of clients.

Althea has been involved in conferences and training courses locally and internationally for more than 11 years. She has managed companies for more than 7 years, and she was a **contracted professional interviewer / recruiter for an international bank for 3 years** using the S.T.A.R. methodology. One of her

Human Resource specialty is in mass recruitment and interviews. **She is currently retained by a Bank in United Arab Emirates to recruit in mass for their Corporate Banking, Islamic Corporate banking and Islamic Retail banking departments from Malaysia, Singapore, Pakistan and Indonesia.** She interviews shortlisted candidates for senior positions for her clients.

Althea conducts in-house and public workshops regularly on recruitment process, interview process, job fit, questioning techniques, profiling, effective interview selection techniques, behavioural event interviews, talent management, succession planning/management, value-driven competency-based model, customer service management, performance management, performance appraisals, discipline management, stress management and effective leadership. **She trains interviewers and hiring managers in Behavioural Event Interviews, including professionals in recruitment agencies.** She conducts short talks regularly, especially the Continued Professional Development Talks at Malaysian Institute of Management. She is known for her effective technical training workshops that incorporate fun and humour in learning.

"Extensive up to the point of each problems we face during interview, Trainer able to share in-depth knowledge, experience & case studies to proof which scenario works and vice versa." HR Specialist, Steelcase Office Solution

Althea has Malaysia's Human Resource Development Corporation's approval for exemption from attending HRDC's Train-The-Trainer programme, vide reference no. (37) PSMB/22/1/12 Klt. 46. Althea Services PLT is a registered HRDC Training Provider, vide No. LLP0003150LGN.

Althea has a Bachelor of Business Degree (majoring in Market Research and Business System Analysis) from Australia. She is an associate member of Malaysian Institute of Management. She is a member of National Association of Women Entrepreneurs of Malaysia, Malaysian Association of Human Resource Consultants, Malaysian International Chamber of Commerce and Industry, and is also listed in Malaysian External Trade Corporation (MATRADE) and Small & Medium Industries Development Corporation (SMECorp). Althea was the Hon. Treasurer 2011/2012, 2009/2010, 2005/2006, past Auditor 2007/2008 and an EXCO member 2004 of MAHRC.

Althea is a Certified ISMS Auditor/Lead Auditor ISO27001:2005 (The British Standards Institution), and a Certified Practitioner of Cellular Memory Regression/Integration from Western Australia Kinesiology Centre. She is currently completing case submissions for her Instructor Certifications from Switched-on Selling™ and Switched-on Management™ (Behavioural Kinesiology from Jerry Teplitz Enterprise, USA) and Touch for Health® (Applied Kinesiology from International Kinesiology College, Zurich, Switzerland). She is pursuing Instructor/Consultant Licences in Brain Gym® (Educational Kinesiology from Brain Gym® International / Educational Kinesiology Foundation, U.S.A.). She is an approved lecturer by Leeds Metropolitan University United Kingdom for M.Sc (ACCA) level at Melvern University, Malaysia.

A Principal Consultant of her own consulting and training business, ALTHEA® Services PLT.

FREE ADMISSION SHORT TALKS CONDUCTED BY ALTHEA® – ORGANISED & HOSTED BY ALTHEA®:

23 Jan 2013	on	"How to Spot Deceptions" at D'Villa (former Holiday Villa) Kuala Lumpur
13 Jan 2011	on	"How to Design Job Description" at Management House Kuala Lumpur
23 Feb 2010	on	"How to Spot Liars at Interviews" at D'Villa (former Holiday Villa) Kuala Lumpur
07 Oct 2009	on	"Management: The Sun Tzu Way" at Uptown Conference Centre (Talk given by Khoo Kheng-Hor) – a joint event with Malaysian HR Online
22 Jan 2009	on	"Competency" at Flamingo Hotel
28 Aug 2008	on	"Behavioural Event Interviews" at CitiTel Hotel

ORGANISED & HOSTED BY OTHERS:

27 Feb 2015	on	"Your Body Language Shapes You" for Selangor H.R. Development Centre
30 Jan 2015	on	"Performed under Stressed Conditions (Stress Profile)" for Malaysian Institute of Management (MIM CPD Talk)
22 May 2014	on	"Your Body Language Shapes You" for Malaysian Institute of Management (MIM CPD Talk)
16 Apr 2013	on	"How to Spot Deceptions" for National H.R. Centre's HR Club, H.R. Development Corporation Bhd
09 Aug 2012	on	"How to Function & Perform Under Stress Conditions" at Malaysian Institute of Management (MIM CPD Talk)
25 Feb 2012	on	"Practical Tips on Executing & Administering Events ... Conferences, Forums, Training Workshops" at Management House, Kuala Lumpur (MIM CPD Talk)
08 Oct 2011	on	"How to Write your Professional Profile" at Management House, Kuala Lumpur (MIM CPD Talk)
18 Apr 2011	on	"How to Design Job Description" at Management House Kuala Lumpur (MIM CPD Talk)
11 Oct 2010	on	"Talent Recruitment & Selection Processes: Organisational Challenges" for MBA students of Business & Economy Faculty, University Kebangsaan Malaysia
06 Oct 2010	on	"How to Function & Perform Under Stress Conditions" at Malaysian Institute of Management (MIM CPD Talk)
05 May 2010	on	"How to Spot Liars at Interviews" at Malaysian Institute of Management (MIM CPD Talk)
16 Apr 2010	on	"How to Spot Liars at Interviews" at Selangor H.R. Development Centre
24 Mar 2010	on	"How to Spot Liars at Interviews" at Selangor H.R. Development Centre
19 Mar 2010	on	"Managing Time" for the All1 Global Network
28 Jan 2010	on	"How to Spot Liars at Interviews" for Buddhist Business Network
26 Jun 2009	on	"Behavioural Event Interviews" for Malaysian Institute of Management (MIM CPD Talk)
22 Mar 2009	on	"Art of Interview" for UKM Buddhist Association's Career Workshop

ALTHEA® SERVICES PLT (LLP0003150-LGN) 31A Jalan Dang Wangi, Kuala Lumpur, Malaysia

Tel: (603) 227 33 415 Fax: (603) 227 33 413 Mobile: (6016) 2222 415 Email: althea@althea.com.my / altheamsgh@gmail.com